



WHO WE ARE AND WHAT WE DO

Spectrum Credit Limited is a microfinance company duly incorporated in accordance with the laws of Zambia to provide credit facilities to Civil Servants, businessmen and employees from privately owned companies to cater for costs of their emergent needs.

MISSION

To achieve and maintain market leadership in the provision of emergency loans to qualifying employed men and women in Zambia

VISION

To be a respected world class Microfinance organization driven by passionate and committed teams who deliver satisfaction to our customers

OUR VALUES

Teamwork, Innovation, Commitment and Responsibility

WHAT YOU CAN EXPECT FROM US:

- To serve you with courtesy and enhance the quality of the provided services
- To provide you with precise information in all of our dealings in a timely manner
- To listen, understand your queries and solve them in a professional manner with high level of confidentiality
- To value your feedback and consider your views and suggestions to develop our services

WHAT WE EXPECT FROM YOU:

- To provide us with honest and accurate information upon request and in case of any changes.
- To treat our staff with courtesy and respect.
- Not hesitate to provide us with feedback on our services

Kindly feel free to put your queries, complaints and compliments with us through:

- Our customer care Email address: online@spectrumzambia.co.zm
OR
info@spectrumzambia.co.zm
- Our customer care number: [+260 211 260 252](tel:+260211260252)

We are always available from 8:00am to 5:00pm for each working day, except for Saturday from 9:00am to 12:30pm.

“THERE WHEN YOU NEED US”